



Scientia Services Limited

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Scientia Services Limited Three Visit Agreement

Our Three Visit Agreement (also known as the three visit deal, hereafter referred to as ‘the agreement’) allows establishments a 10% discount on PAT when agreeing to use the company for their next three visits.

By signing below customers agree to the following terms and conditions:

1. The three visits must be completed within three years and six months, thus allowing for three visits at 12 – 14 month intervals. We will do our best to ensure that visits are booked in advance, however, the responsibility for ensuring PAT is carried out at appropriate intervals remains with the customer.
2. We reserve the right to charge at a higher rate if the three visits are not completed within three years and six months. This will be decided at Scientia Services Ltd.’s discretion.
3. Establishments may book different service levels at each year of the agreement if required. Customers are asked to give as much notice as possible of changes to service level as changes to your booking may be required due to some services taking longer to complete than others. Where appropriate notice has not been given, Scientia Services Ltd. take no responsibility for inconvenience caused by booking dates being changed or extended. Please note school holidays are particularly busy times for us.
4. Customers wishing to break the agreement will be required to pay Scientia Services Ltd. any discounts already received at our discretion.
5. This agreement assumes customers will allow engineers good access to all appliances and reasonable opening hours in which in engineers can work. We are happy to fit around any special circumstances provided these are within reason. The company reserves the right to break the agreement if persistent poor access occurs.

Establishment _____

Name & Position _____

Signed _____

Dated _____